



Privacy Policy

Total Health Healing Arts Centre practitioners and administrators respect and honour the privacy of the clients who visit their office and submit information either in person, by mail, website and/or e-mail.

THHAC adheres to the following privacy policy: Any personal and health information you provide is kept in strictest confidence with respect to that information, while facilitating the effective provision of health care. If you have any questions about this policy, please contact **THHAC**.

Collection and Use of Information

THHAC collects and retains personal and health information about you only when you give us permission to do so. Visitors to the **THHAC** website remain anonymous. We collect e-mail addresses and other contact information only from those clients who voluntarily opt to receive more information from or about us. We collect this personal contact information from the following sources:

- Information submitted voluntarily by you on our Health History form upon initial visit
- Information you communicate with us via e-mail
- Information submitted via website online forms

We do not collect personal information about you unless you choose to provide that information to us. Even then, your personal contact information is used solely for the purpose of supplying you with information from us. We also use the contact information you voluntarily provide to respond to your questions and requests.

Disclosure of Your Information to Others

Your e-mail address and other contact information is only for the use of your health providers and the administrative staff for the purpose of facilitating health care and maintaining your file.

We do not share, trade, rent or sell your personal information with any company, organization or unrelated third parties.

Communication from Us

If you supply us with your postal address, e-mail address, or other personal contact information, you may receive periodic mailings and/or e-mailings from us concerning upcoming events or other health and wellness related news and information. You may choose to discontinue e-mail communication from us at any time with the [unsubscribe](#) option. We will be sure your name is removed from our contact list.

Links to other Websites

We do provide links to other websites. Please be aware that our privacy policy only protects you while visiting our website. To protect your privacy elsewhere, please read the privacy policy of the website you visit *before* providing personal information to that site.

Updates to Our Privacy Policy

Our website, including our privacy policy, is constantly evolving to provide you with the information and services you need and request. **THHAC** will post the policy changes on our website to notify you of these changes and provide you with the ability to opt out of these new uses. Please understand that your personal and health information will never be used without your permission to do so.

Contact Information

If you have any questions or comments about our privacy policy, feel that our site is not following its privacy policy as stated, or to request removal of your personal contact information from our mailing and/or e-mailing list, please contact us:

e-mail: info@totalhealthhac.ca
website: www.totalhealthhac.ca
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Newmarket, ON L3Y 3S7
telephone: 905.235.4292